

Shipping Policy (Products)

Last updated: 09-12-2025

1) Scope

This Shipping Policy applies to physical products (e.g., massage oils) sold via <https://www.massagehuyswebshop.nl/>.

2) Shipping areas

We ship to: **The Netherlands, the EU, and international destinations.**

If your destination is not available at checkout, please contact us.

3) Processing times

Orders are typically processed within **2 business days**. During busy periods, processing may take longer.

4) Estimated delivery times

Estimated delivery times are:

- The Netherlands: **next 1–2 business days**.
- EU: **5–10 business days**.
- International: **10–30 business days**.

Delivery estimates are not guarantees and may be affected by carrier delays.

5) Shipping costs

Shipping costs are shown during checkout and depend on destination, weight, and carrier.

6) Tracking

If available, tracking information will be provided by email once your order ships.

7) Damage, missing items, or delivery issues

If your package arrives damaged or items are missing, contact us within **2 business days** after receiving it, with photos and your order details at manager@massagehuys.nl.