

# Terms & Conditions (Webshop)

Last updated: 09-12-2025

## 1) Business details

### **Messagehuys Ceintuur B.V.**

Ceintuurbaan 252H

1072 GH Amsterdam

The Netherlands

KvK: 88206793

VAT: NL864538029B01

Email: [manager@messagehuys.nl](mailto:manager@messagehuys.nl)

Websites: [www.messagehuys.nl](http://www.messagehuys.nl), <https://www.messagehuyswebshop.nl/>

IBAN: NL38 RABO 0336 9422 57 (Messagehuys Ceintuur B.V.)

## 2) Scope

These Terms & Conditions apply to purchases made via our webshop

<https://www.messagehuyswebshop.nl/> and any related communications and services.

## 3) Products

We sell physical products such as massage oils and related items as listed on the webshop. Product descriptions, images, and availability may change.

We do our best to display product information accurately; minor deviations (e.g., packaging updates) may occur.

## 4) Prices and payment

- Prices are shown in EUR unless stated otherwise.
- Shipping costs (if applicable) are shown during checkout.
- Payment is handled via our payment provider(s). We reserve the right to refuse orders in exceptional cases (e.g., suspected fraud).

## 5) Order confirmation

After placing an order, you will receive an order confirmation by email. A contract is formed when we accept your order (typically by confirmation and/or dispatch).

## 6) Delivery

Delivery terms and estimated delivery times are described in our Shipping Policy. Delivery estimates are not guarantees.

## 7) Right of withdrawal (EU consumers)

If you are a consumer in the EU/EEA, you may have a legal right to withdraw from the purchase within 14 days after receiving the goods, unless an exception applies. Details and conditions are

described in our Refund Policy.

## **8) Returns and refunds**

Returns and refunds are described in our Refund Policy.

## **9) Liability**

To the maximum extent permitted by law:

- We are not liable for indirect or consequential damages.
- Our liability is limited to the amount paid for the relevant order, except in cases of intent or gross negligence.

## **10) Intellectual property**

All content on the webshop (text, images, branding) is owned by or licensed to us and may not be used without permission.

## **11) Privacy**

Personal data is processed according to our Privacy Policy.

## **12) Governing law**

These Terms are governed by the laws of The Netherlands. Disputes will be submitted to the competent court in The Netherlands, unless mandatory law provides otherwise.

## **13) Contact**

Questions about these Terms? Email: **manager@massagehuys.nl**.